

Director, Clinical Operations

Since 2001, Regent Surgical Health has been a leader in developing and managing successful surgery center partnerships between hospitals and physicians. We continually improve and evolve the ASC model based on changing market conditions to stay ahead of emerging trends. From this vantage point, our team has developed proprietary ASC ownership models that give both physicians and hospitals what they need to ensure long-term clinical and financial success.

Regent offers a comprehensive and competitive benefits package as one way to recognize our employee's contribution to the success of the organization and our role in helping you and your family to be healthy, feel secure and maintain a work/life balance.

We do not discriminate in practices or employment opportunities on the basis of an individual's race, color, national or ethnic origin, religion, age, sex, gender, sexual orientation, marital status, veteran status, disability, or any other prohibited category set forth in federal or state regulations.

We are an equal opportunity employer

POSITION SUMMARY:

This position serves a key member of the clinical team and assumes leadership, planning, and executing quality processes in assigned centers to promote patient safety; compliance with applicable standards for the Centers of Medicare and Medicaid, state regulations, while demonstrating exceptional customer service.

DUTIES/RESPONSIBILITIES:

- Implement corporate policies and procedures at the center level
- Maintain extensive knowledge and understanding of the implementation of Federal and State regulations and standards of ASC accrediting organizations (AAAHC and Joint Commission)
- Pursue updated knowledge to maintain subject matter expertise related to all areas of clinical management: risk, infection control, safety, quality, regulatory changes, accreditation updates, and the like
- Support assigned ASCs in maintaining a constant state of survey readiness

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SURGICAL HEALTH

- Monitor, audit, and evaluate compliance with Federal and State regulations, and the quality of the clinical services provided at assigned ASCs by conducting on-site assessments and developing action plans to address areas for improvement
- Support implementation of action plans and quality initiatives
- Assist with AHRQ/HARP and all CMS reporting requirements and support the centers with submitting the required data
- Provide education to the ASC's leaders, employees, and LIPs on regulatory and accreditation standards to support continual survey readiness
- Available to the assigned ASCs for questions and assistance when needed
- Provide a Clinical Quality report for Center Board meetings
- Participate by presenting topics at company-wide leadership conferences such as the Regent Surgical Health Annual Director of Nursing Conference and other educational conferences as assigned
- Maintain and support ongoing communication with VP of Clinical Operations related to clinical, quality, and risk management activities, corporate initiatives, trends, problems, surveys, letters of deficiency and plans of correction
- Develop educational material, webinars, and in-service as requested
- Work as part of the Regent Surgical Health clinical team and assumes additional responsibilities and projects as they develop
- 50-70 % travel
- Perform other duties as assigned

KNOWLEDGE AND SKILLS:

To perform this job successfully, an individual must be able to perform each essential responsibility satisfactorily. The requirements listed below are representative of the knowledge, skills and abilities required.

- Outstanding customer service skills
- Ability to work under pressure and meet deadlines utilizing excellent organizational skills
- Computer skills required including proficiency in MS Office products (Outlook, Word, Excel, PowerPoint, etc.), as well as preferred knowledge with HST

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SURGICAL HEALTH

OSHA work duty requirements:

- Read and follow all health and safety postings
- Follow safe work practices
- Help reduce work hazards
- Report all occupational injuries and illnesses
- Cooperate during an OSHA inspection
- Exercise rights under the OSH Act in a responsible manner

Education/Experience:

- Bachelor's degree (required) in Nursing from an accredited college or university (education may be substituted with 15 or more years of nursing experience)
- Current license as Registered Nurse required
- Three to five (3-5) years Ambulatory Surgery Center experience is required
- Three to five (3-5) years in an ASC leadership position is required
- Experience with multi-specialties preferred
- Nursing certification-preferred